

Emergency plan

Important telephone numbers

Fire brigade: 122
Police: 133
Rescue service: 144

Emergency procedure:

1. As far as possible, give first aid and call the rescue service on 144.
2. Prepare answers to the following questions:
 - a) Where does the rescue service need to go? Specify the exact address.

 - b) What is the number I can be called back on?

 - c) What happened?
 - d) Is the person conscious?
 - e) Is he/she breathing?
3. Only hang up the telephone receiver once the rescue service has all the information and says "we are coming". Then contact relatives.
4. As far as possible, provide first aid until the rescue service comes.

Important contacts:

Relatives:

Family doctor:

Staffing agency:

- Monday to Friday from ___ until ___: _____ -
00.00 - 24.00: □

Duties to provide information:

A) Emergency = massive deterioration of one's condition.

Examples: shortness of breath, severe nausea, fainting, signs of paralysis, convulsions, pain in the region of the heart, etc.

1. Call the rescue service
2. Call relatives
3. Call the family doctor

B) Deterioration of the condition or illness.

1. Call relatives
2. Call the family doctor

C) Change of personal carer.

1. Inform relatives
2. Inform the staffing agency
3. Inform the subsequent personal carer about the health status.

D) Absence of the personal carer.

Inform the staffing agency, who will organise a replacement within 3 days.